

User Need		Story
1	Collect and Process Data	3
2	Collect and Process Demand Data	3
3	Monitor Asset Availability	3
4	Decision Making Assistance	2
5	Operational Forecast Capability	2
6	Strategy Effectiveness Assessment	6
7	Multi-Agency Coordination Support	7
8	Automated Incident Response Capability	3
9	Manual Control Capability	3
10	Preferred Control Setup Options	2
11	Device Modification and Addition Capability	1
12	Information Visualization	3,7
13	Provision of Data to TMC operators and transit dispatchers	2
14	Provision of Data to End Users	2
15	Historical Data Archiving	2
16	ICM System Management	1,3
17	System Maintenance	4,5
18	Training Support	7

Story		User Need
1	Incident Management Preparation	11,16
2	Incident Management Execution	4,5,10,13,14,15
3	Daily Activities	1,2,3,8,12,16
4	Maintenance	17
5	Unplanned problems	17
6	Reporting and Performance Evaluation	6
7	Program Management	7,12,18